



Quality Policy

Sierra Leone Standard Bureau Management System Certification Body (SLSB MS CB) is a Certification Body that provides certification to valued customers for improved performance and competitiveness.

SLSB MS CB offers certification services in accordance with ISO 17021-1:2015 & ISO 17021-3:2018, and complies with applicable laws and regulations in Sierra Leone. Objectivity and effective management of impartiality is core to our management system certification activities.

Our resolve is to satisfy our customers' needs and exceed their expectations through competent staff, integrity, fairness, and sound leadership.

SLSB MS CB will ensure that all personnel possess the requisite training, are aware of their responsibilities and provide adequate resources to deliver audits. We do value our staff, clients, associates, and contractors as a means of motivating all stakeholders to perform optimally. We will also develop an open exchange of information with customers, stakeholders and the public on the quality of services that we offer.

SLSB will effectively communicate this policy to our staff, customers and interested parties.

This policy will be reviewed continually for suitability.

Approved by

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Prof. Thomas B. R. Yormah

Executive Director